



Now 'Smart Salon Manager 2010' users can upgrade to the new version from our website: <http://bbtsoft.com/ss/Demos.aspx>

**TIP:** Smart Salon Manager 2010 will be using a more advanced database, so if you currently use Smart Salon Manager 2007 or 2008, your data will not be affected by trying the new version.

- Your data will not automatically transfer into the new version of 'Smart Salon Manager 2010'. You have two options for transferring your data:
  1. Re-enter the information yourself using printouts of your information.
  2. Allow us to help you transfer your data to your new version of 'Smart Salon Manager 2010'. You can purchase a data transfer from our purchase page as well.
- Follow these instructions to purchase a data transfer:
  - ◇ Purchase the data transfer from our purchase page: <http://bbtsoft.com/Purchase.aspx>
  - ◇ Zip up your databases; eva.mdb and evatraining.mdb and send them to us through a support ticket from our support website: <http://support.bbtsoft.com> Remember: your log in information to get into the support website is your purchase e-mail address.
  - ◇ You must allow two business days for the data transfer to be complete. Data that will be transferred is:
    - Customer Information and chemical notes
    - Inventory & Product Information & Suppliers
    - Employee Information
    - *Financial Data, Sales tickets and Appointments are non-transferrable. They must be entered into the software by you.*
  - ◇ When the data transfer is complete, you will be contacted through the support ticket that was submitted to the technical department.
  - ◇ Put the databases that the support department sends you back into the Smart Salon Manager 2010 folder.
  - ◇ Proceed with Activation
- If you do not want a data transfer but want to enter only the most current information yourself:
  - Download the latest version of Smart Salon Manager 2010 software from our website: <http://bbtsoft.com/ss/Demos.aspx>
  - Enter the software by clicking on 'OK' then on 'CONTINUE'.
  - Fill in your company information. Be careful not to use any symbols (&) in your business name as this will corrupt your database.
  - Proceed with Activation
- To Activate Smart Salon Manager 2010:
  - E-mail the sales department to obtain a new activation code via e-mail: [sales@bbtsoft.com](mailto:sales@bbtsoft.com). Include the following in your e-mail:
    - Name of the person who purchased the upgrade
    - Old e-mail address used to purchase the old version of Smart Salon Manager 2010
    - Copy and Paste your Key Code and put it in the e-mail - this code must be correct for an accurate activation code to be generated.
    - The sales department will e-mail you a new activation code - Please copy and paste this code into the appropriate field to ensure accuracy.
    - Restart the software.
- If you have any problems with data transfers or activation, please contact the technical support department via a support ticket: <http://support.bbtsoft.com>